Questions

Look at the FAQ's below. If you can't find the answer you're looking for. Please contact <u>UOPTraining@Honeywell.com</u>.

UOP Web-based Training Trial Offer Registration

1. Welcome to UOP Training Portal! Sign in or register by clicking the Sign In link at the top right of the page.



2. Enter your username and click NEXT.



- If you do not have an account with UOP, click Create an Account and go to Step #5.
- 3. If you entered a valid username, you will be prompted to enter your password. Enter your password and click **SIGN ON**.



 If you entered an invalid username, you will see the following message. Please click ENTER VALID USERNAME to re-enter the username.

SIGN ON Invalid Username / Email	(
ENTER VALID USERNAME	

 If you do not have an account with UOP, click Create an Account and go to Step #5.

	Sign On	
Username / Email 🛛		
	NEXT	
	Create an Account	

 If you logged in successfully, you will be redirected to UOP Training with your name at the top right of the page. Click Your Name > My Account. Go to Step 10.



- If you do not see My Account, then perform the following steps:
 - 1. Click the Honeywell UOP logo Honeywell at the top left of the page.
 - 2. Click Sign In > SIGN IN TO MYHONEYWELL.
 - 3. Go to Step 10.
- 5. This is the registration form. Enter all required fields and click **CREATE ACCOUNT**.



6. Check your email and click the "here" link to activate your account.



Create your password and click **CREATE ACCOUNT**.

Choose a passwo	rd to activate your account
Email	portal.training.honeywell@
First Name	Portal
Last Name	Training
Company	
Job Title	Operation/Technical Service
City	Claudele Heights
State	IL.
Country	United States
Telephone	
Password @	
	0
Confirm Passwor	d
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Click **OK** to continue.



7. Enter your username and click **NEXT**.

Enter your password and enter SIGN ON.

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Sign On	Sign On
Username / Email ©	Username / Email O
NEXT	Password
Create an Account	✓ This is my device
	SIGN ON
	FORGOT PASSWORD
	CANCEL

8. Select the account that you are associated with and click **CONTINUE**.



9. If you created your account successfully, you will see the main UOP portal.



10. Go to MyUOP > My Account. Find Complimentary e-Learning under Available Applications. Click REQUEST and you will be auto-approved.

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11. You will now see **Complimentary e-Learning** under **My Applications**. Click **LAUNCH** to access the WBT course catalog.

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Thermodynamics	Storage Tanks	Analyzer	Physics of Heat and Temperature	Oil and Gas Reservoirs	
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12. Welcome to WBT Trial! Please click each course to enroll.

13. You can self enroll to the course for a validity period of 30 days.

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Error logging into WBT:

Please send request to <u>UOPTraining@Honeywell.com</u>.

Username error:

Please click the **Forgot Username** link on the login page. If you are still having problems, please email <u>UOPTraining@Honeywell.com</u>.

Changing or forgotten password:

Passwords can be reset from the login page, please click the **Forgot Password** link to re-set password. If you are still having problems, please email <u>UOPTraining@Honeywell.com</u>

Content not loading:

The UOP Training Learning Management System runs from SAP Success Factors which supports the following desktop browsers:

Supported Versions

- Microsoft Internet Explorer 11 (Internet Explorer 10 Metro is not supported at this time)
- Microsoft Edge
- Chromium Edge
- Mozilla Firefox
- Apple Safari
- Google Chrome

Additional Information

SAP are committed to supporting the most recent versions of Internet Explorer. Internet Explorer 9 and 10 are no longer supported because Microsoft ended support for these browsers on January 12, 2016.

Internet Explorer compatibility and Enterprise Mode are not supported.

Screen Sizing

If you are having trouble viewing content in full, make sure your screen size is at 100% screen size or less.

How can I access previously completed learning modules?

Once a learning module has been completed it moves to your learning history section. Provided your subscription is still valid, you can access completed modules by clicking on the Learning History section on the right-hand side of the Learning Dashboard. Click **View All** to see the full list then **Review Content**.

Completion Reports or Certificates:

A completion report can be requested by emailing <u>UOPTraining@Honeywell.com</u>. Completion Certificates for Web-Based Training can be accessed and printed from your Learning history section, by clicking the Print ion next to the specific learning module you require.